

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of February 2019

C.G.No:343/2018-19/ Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

K.Jayapal,
S/o. K. Manjula,
4-96,
Chinnapattu(V),
Nagalapuram,
Chittoor- Dist

Complainant

AND

1. Assistant Accounts Officer/S-ERO/Nagalapuram
2. Assistant Engineer/O/Nagalapuram
3. Assistant Divisional Engineer/OSD/Nagalapuram
4. Divisional Engineer/O/Puttur

Respondents

ORDER

1. Complainant filed a petition before this forum regarding revision of bill for his domestic service No. 5331104000636.
2. Respondents No.1 and 3 had submitted their written submissions to the forum individually. In their written submission they have stated that respondent No.1 had revised the bill for three months and withdrawn an amount of Rs.685/- vide RJ No.07/12-2018. The complainant was satisfied with the bill revision and paid total amount on 10.12.2018.
3. The complainant when contacted over phone by the forum on 09.02.2019 at 5.45 P.M expressed his satisfaction in resolving the grievance.
4. Since the grievance of the complainant was resolved by the respondents the complaint is disposed off in favour of the complainant.

DESPATCHED
DATE

6/3/

C.G.No:343/2018-19/Tirupati Circle

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 25th February 2019.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.